



FACT SHEET

Welcome and Integration Contract *Contrat d'accueil et d'intégration - CAI*

What is the CAI?

It is a contract that allows non-Luxembourgish residents to benefit from measures offered by the Luxembourg government to facilitate their integration process.

Who can sign the CAI?

Foreign nationals aged 16 or over, legally residing in Luxembourg, and wishing to settle here permanently.

Who cannot sign the CAI?

Minors under 16 years of age, people who do not legally reside in Luxembourg, holders of a temporary residence permit, applicants for international protection, and Luxembourg nationals.

What is the duration of the contract?

Two years from the beginning of the first measure selected by the signatory.

Would you like to sign the CAI?

After taking part in the CAI information session, feel free to request an individual appointment to obtain customised guidance and sign your contract.

ATTENTION: If you do not sign the contract, your contact information will be deleted one year after your participation in the information session for data protection reasons. After this date, you will have to take part in it again.

1) How to set up your individual commitment appointment?

- By e-mail: cai@integration.etat.lu
- By telephone: 8002 6006 (8:30 am to 11:30 am and 1:30 pm to 4:30 pm)
- By filling out an online form on www.forum-cai.lu

2) What information should you have available to register for an appointment?

- Social security number
- First name and surname
- Phone number and/or email address

3) What documents should you produce at the meeting?

- Your ID card or passport and
- Your residence permit or registration certificate

The CAI in a nutshell

SERVICES			
	<i>Language courses at discount rates Luxembourgish, French and/or German</i>	<i>Citizenship Training Course</i>	<i>Orientation Day</i>
Duration	- Depends on the selected course	- 6 hours in 2 or 3 sessions Participation in all modules of the same course required.	- Half-day - At least twice a year - Usually on a Saturday afternoon (1:30 pm to 6 pm)
Prices and other information	- Discount vouchers, charge of 10 euros per course (course books not included); - One compulsory course, maximum 3 courses possible; - First voucher at the meeting for signing the contract (valid for 6 months) - An additional voucher may be issued if the first course has been completed with a 70 % compulsory attendance rate	- Free of charge - Contents: - History - Rights and duties - Values and customs - Languages in Luxembourg - Ways and means to build an intercultural society - Handbook available in several languages	- Free of charge - Only for signatories - Information stands of the various public institutions and associations for practical information on everyday life and administrative procedures - Interactive themed workshops - Opportunity for intercultural encounters and exchanges - Accompaniment by multilingual facilitators
Registration	- Course catalogue and more information available on: http://www.men.public.lu https://www.lifelong-learning.lu/Accueil/en - For the National Institute of Languages (Institut national des langues or INL): www.inll.lu - Register directly with the provider online, by phone or email Please submit the discount voucher to the provider when registering.	- Dates communicated regularly - Register by contacting the CAI team: - By email: cai@integration.etat.lu - By telephone: 8002 6006 - Online form: www.forum-cai.lu - A registration confirmation is sent shortly before the start of the course	- By personal invitation with an online registration link and telephone helpdesk
Certificate of attendance	- Sent by the provider upon completion of the course Please submit a copy of the certificate to the CAI team for the issuance of the next voucher and/or validation of your contract.	- Sent to the participant after the course Please sign the attendance sheet at each training session.	- Certificate provided after the event Please sign the attendance sheet at the reception desk.

Other benefits:

Under certain conditions, the CAI can be taken into account for obtaining the status of long-term resident and when applying for Luxembourg citizenship by option.